



## COVID-19 Update: Moving Forward to Protect our Employees, Customers and Business Operations

### How We Deliver During COVID-19

These are unprecedented times for all of us. We want to assure you that we remain open and are here to serve you and your irrigation needs.

Truck drivers move all of the essential products we all depend on. Although COVID-19 has forced all of us to rethink how we operate, one thing remains absolutely certain: *The Canadian supply chain's ability to withstand these very trying and unpredictable times highly depends on the trucking industry and the shippers and receivers working cohesively and sensibly together.*

### What We Are Doing

- Limiting the frequency of face-to-face contact during pickups and deliveries, minimum of 6 feet.
- Frequently cleaning the cab, cargo door handles, seat belts, steering wheel, mirrors, gear shifts, control knobs, buttons, latches and handles, satellite, PPE, clip boards, and pens.
- Frequently hand washing and use of waterless alcohol-based sanitizing gels throughout the day.
- Contacting our customers before we deliver to inquire what the customers expectations are, what their COVID-19 receiving procedures are, and communicating our delivery policies.
- Our drivers will call the customer once they have arrived to confirm the receiving directions provided. No signatures are required during this time. Instead a picture will be taken of the delivered order and sent to our customer for evidence of delivery. If a signature is required by the customer, arrangements will be made to obtain the required signature in a safe manner.

### What You Can Do

- Limit face-to-face contact during pickups and deliveries, minimum of 6 feet.
- Communicate your expectations and your COVID-19 receiving policies.

We recognize that all businesses are working hard to mitigate disruptions during this time, while also acting responsibly to protect employees, their families and our communities.

Vanden Bussche Irrigation appreciates your business and is putting forth a great deal of effort to ensure that we can meet your needs. We thank you in advance for your patience as we navigate these uncertain times.

***If you wish to contact myself with any concerns/comments you can email at: [Marc@vandenbussche.com](mailto:Marc@vandenbussche.com) or text 519-861-0771***

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